



Return Policy

SABA REFUND AND RETURN POLICY

SabaTM products produce different results for different people and Saba does not guarantee specific results, but Saba offers a **30-day Money Back Guarantee** if certain conditions are met. Customers should follow the directions with each product received.

(A) The Customer is responsible for all return and shipping/ reshipping costs.

(B) Customers must request all refunds in writing. The return must include the packing slip and a note stating why the product is being returned. For all 30-day Money Back Guarantee refunds, the Company must receive a written request no later than 30 days from the date the order was placed with Saba to obtain a full refund. Any returned product without proper written notification will be subject to the standard return policy. Upon approval, the Customer will be given a refund on the same payment method used to place the original order. Please note all returned products must comply with the following requirements:

(C) The unused portion of the product must be returned in its original container.

(D) Product must be returned in marketable condition if it is not covered by the 30-day Money-Back Guarantee program.

(E) Refused or delivery attempt failed, and the shipment is returned to Saba without Company approval or notification as to why they refused or undeliverable package has been returned to us will be processed according to our return policy and will also be deducted a returned shipment and processing fee of 15%.

(F) To properly process a refund or exchange, customers shall comply with the following procedures: All returns shall be sent to Saba and shall be accompanied by:

1. a signed statement from the purchaser identifying the reason for the return.
2. a copy of the original sales receipt; and
3. the name, address, and telephone number of the purchaser.
4. The customer will pay the cost of shipping for the replacement product(s)
5. Original shipping charges are not refundable.
6. All products must be in their original containers and in marketable condition.

Once the returned order is received and inspected at the Returns Processing Center (usually within 10 business days), a refund will be processed to the credit card used to purchase the order. Depending on the credit card company, it may take an additional 2-10 business days after a refund is applied for monies to post to the Customer's account. all returns and exchanges items must be sent to our corporate office at the following address:

Saba
Attn: Return Department
8200 Glade Ave
Oklahoma City, OK 73132

Customer Support Hours of Operation:
(Hours are based on the Central Standard time zone)
Monday - Friday: 8:00 am to 5:00 pm CST
Tel: 405-419-4900
Email: info@sabahomeoffice.com